



Not only can individuals now conveniently complete on line child protection training anywhere at any time but Services now have the ability to have their own online training portal where they can monitor, administer and support their staff through child protection training. To assist Services in deciding between online or in-service training we have listed some benefits of both types of training to consider.

BENEFITS OF ONLINE TRAINING

Cost effective – you are limited to the cost of the course which can be completed by the participant whenever and wherever they have time. This avoids the extra cost of having to pay staff for out of hours training.

Comprehensive – the courses, once purchased and completed, are available for future reference if needed, and participants can take notes at their own pace as the course progresses.

Convenient – online training avoids the dilemma of organising scheduled face to face training and having some staff members unavailable to attend and therefore requiring catch up training. When this happens it's possible to have several staff on your team who may be completely out of date with their training – whereas with online training they can all be up to date when and as required.

Induction – With online training, new and relieving employees, rather than waiting for the next scheduled face to face training, can hit the ground running fully trained and prepared. This means you can feel confident and comfortable from a risk assessment and quality assurance perspective that all your staff have the appropriate skills and knowledge to deal with Child Protection issues and maintain compliance with NQF requirements all the time.

Records – You can keep simple and easily accessible records of staff who've completed training, dates they completed training, and any areas where they are struggling. You can see at a glance whether staff are lagging or having difficulty completing training and can offer assistance earlier rather than when it's too late. From a risk assessment and quality assurance perspective, this ability to measure outcomes is ideal.

BENEFITS OF FACE TO FACE

Inspirational – Face to face training is exciting and inspirational for staff and assists them in forming collaborative working relationships with each other.

Interactive – Face to face training encourages input and feedback from those in attendance and they learn through participation.

Social aspect – Networking and social interaction between staff members at face to face training is beneficial for the working environment, and for learning.